

## **OpenText™ Application Security Database Performance and Maintenance Guide**

User Guide

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### 1. User Guide

- Change log
- About this guide
- Recommended database settings
- Managing database performance issues
- Database queries for SQL Server (on-premises)

## 1.1. Change log

The following table lists changes made to this document. Revisions to this document are published between software releases only if the changes made affect product functionality.

Software release / Document revision	Changes
25.4.0	Updated:  • Release date and version number

### 1.2. About this guide

This guide provides guidance for users with Application Security implementations to maintain and adjust the Application Security database. This information is intended to help you understand the database solution you use with Application Security and the situations that warrant adjustments to and maintenance of your database.

OpenText strongly recommends that you work with your database administrator (DBA) to ensure that all actions are performed correctly and securely. If you do not have access to a DBA, Professional Services can help you tune and maintain your Application Security database.



#### Note

For information on supported databases, see the  $OpenText^{m}$  Application Security Software System Requirements document.

This document includes the following information:

- Guidance and recommendations on database hardware requirements based on the database type and metrics collected (Application Security database setting recommendations)
- Managing database performance issues provides information about:
  - Disk I/O issues related to performance (Disk I/O)
  - Indexing issues (Indexing fragmentation)
  - Scheduler options for data retention (Application Security Scheduler)
  - Managing artifacts to keep the database lean (Managing artifacts)
  - Scheduling database maintenance (Maintenance schedule)
- The appendix (Database queries: SQL Server (On Prem)) provides Microsoft® SQL Server® queries for your DBA team to execute. OpenText recommends that your DBA execute these queries.

If you are an experienced Application Security user, and you are seeing performance issues, use these queries to collect the necessary data so that Customer Support can use it to provide feedback and recommendations.

## 1.3. Recommended database settings

The following sections provide guidance and recommendations for your Application Security database, based on database type and metrics.

- SQL Server settings
- Size recommendations for SQL Server databases
- Size recommendations for MySQL Community Edition databases
- Size recommendations for Oracle databases

### 1.3.1. SQL Server settings

The SQL Server **Cost Threshold for Parallelism** property determines the threshold at which SQL Server creates and runs parallel plans for queries. SQL Server creates and runs a parallel plan for a query only if the estimated cost of running a serial plan for the same query is higher than the value set for **Cost Threshold for Parallelism** property.

#### Note

The "cost" refers to the estimated cost of running the serial plan on a specific hardware configuration, and does *not* refer to a unit of time.

### **SQL** Server Properties Security settings

OpenText recommends the following SQL Server Properties Security settings.

SQL Server Properties Security settings area	Option and recommendation
Server authentication	OpenText supports and recommends the <b>SQL Server and Windows Authentication mode</b> mixed mode for server authentication. This allows you to run Application Security in Microsoft Windows® or Linux® systems. OpenText does not recommend the <b>Windows Authentication mode</b> because this "windows only" mode limits the ability to operate in a Linux environment.
Login auditing	Application Security only uses and validates the <b>Failed logins only</b> option. However, you can choose to audit logins. OpenText does not dictate this setting. None of the options have an effect on your Application Security implementation.
Server proxy account	Application Security does not enable server proxy accounts internally.  Therefore, OpenText does not provide guidance on this setting.
Options	Application Security does not select or test any of the options in this section. Therefore, OpenText does not provide guidance on these settings.

### **SQL** Server Properties Advanced settings

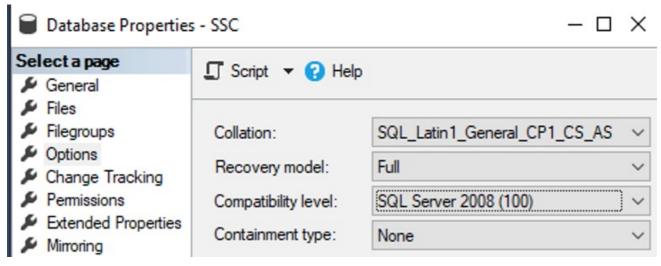
OpenText recommends the following SQL Server Properties Advanced settings.

The default value for **Cost Threshold for Parallelism** is 5, which means that the optimizer switches to a parallel plan if the cost of a query plan is more than 5. You can set this property to any value from 0 through 32767. Microsoft recommends that the property be set only by an experienced database administrator or a certified SQL Server professional.

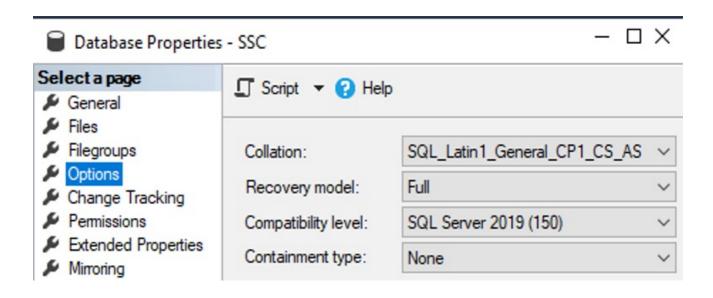
If the **Max Degree of Parallelism** property is set to **1**, SQL Server ignores the value set for **Cost Threshold of Parallelism**. OpenText recommends that you change this value to **50**. Parallelism occurs even if you increase the **Max Degree of Parallelism** value. The aim is to minimize unwanted parallelism. SQL waits for the data to be returned from the queries that have gone parallel. In certain cases, you can choose a parallel plan, even though the query's cost plan is less than the current cost threshold for parallelism value. This can happen if the decision to use a parallel or serial plan is based on a cost estimate provided earlier in the optimization process. For information about the cost threshold for parallelism option, see https://www.brentozar.com/archive/2017/03/why-cost-threshold-for-parallelism-shouldnt-be-set-to-5.

You must verify that the **Compatibility level** setting matches the current SQL Server engine version. Typically, when users upgrade to a newer SQL Server version, they back up and restore the Application Security database to a new SQL Server that is running the latest supported SQL Server version. When you restore the Application Security database, the compatibility level is set to the SQL Server version on which the Application Security database was previously based.

The following images show an example of the properties for a Application Security database that was restored to SQL Server 2019.



You must change the **Compatibility level** setting to reflect the current SQL Server engine version.



## 1.3.2. Size recommendations for SQL Server databases

These recommendations are based on a limited data set and must not be construed as definitive. Their usability should increase as more data becomes available. The following table lists the size recommendations for Application Security instances that use the SQL Server database.

If the database size reaches 5 TB, OpenText recommends that you deploy multiple Application Security servers.

	Small	Medium	Large	Extra large
Data size (TB)	1	1-3	3-5	5-10
Scans per week	up to 5 K	5-15 K	15-25 K	25+ K
Number of users	up to 1 K	1-5 K	5-10 K	10+ K
Number of application versions	up to 5 K	5-20 K	20-50 K	50+ K
RAM (GB)	64	128	256	512
Processors	8-core	16-core	32-core	64-core
IOPS (minimum)	32,000	32,000+	64,000	64,000+
Cost Threshold for Parallelism <sup>1</sup>	50	50	50	50

 $<sup>^{1}</sup>$  The value must be a minimum of 50 and can be increased based on evaluated performance needs.

## 1.3.3. Size recommendations for MySQL Community Edition databases



#### **Important**

OpenText does not recommend using MySQL Community Edition databases for large enterprise implementations. If the database size reaches 500 GB, OpenText recommends that you use the MySQL Enterprise Edition database.

The following table lists the size recommendations for Application Security instances that use MySQL Community Edition databases.

	Small	Medium	Large	Extra large
Data size (TB)	1	1-3	3-5	5-10
Scans per week	up to 5 K	-	-	-
Number of users	up to 1 K	-	-	-
Number of application versions	up to 5 K	-	-	-
RAM (GB)	64	-	-	-
Processors	8-core	-	-	-
IOPS (minimum)	32,000	-	-	-
Cost Threshold for Parallelism	50	-	-	-

## 1.3.4. Size recommendations for Oracle databases

The following table lists the size recommendations for Application Security instances that use the Oracle® Database.

If the database size reaches 5 TB, OpenText recommends that you deploy multiple Application Security servers.

	Small	Medium	Large	Extra large
Data size (TB)	1	1-3	3-5	5-10
Scans per week	up to 5 K	5-15 K	15-25 K	25,000+
Number of users	up to 1 K	1-5 K	5-10 K	10,000+
Number of application versions	up to 5 K	5-20 K	20-50 K	50,000+
RAM (GB)	64	128	256	512
Processors	8-core	16-core	32-core	64-core
IOPS (minimum)	32,000	32,000+	64,000	64,000+

## 1.4. Managing database performance issues

The following sections provide guidance to address performance issues related to disk I/O, indexing, scheduler options for data retention, managing artifacts, and scheduling database maintenance.

- Disk I/O
- Oracle databases: Automatic Workload Repository for database tuning
- MySQL database performance tuning
- SQL Server checks for performance tuning
- Index fragmentation
- OpenText Application Security Scheduler
- Managing authentication tokens
- Managing artifacts
- Maintenance schedule

### 1.4.1. Disk I/O

Disk I/O encompasses the input/output operations on a physical disk. In reading data from a file on a disk, the processor must wait for the file to be read (the same applies to writing data to a file). Application Security is a high I/O-intensive application, which affects performance.

Performance begins to degrade after the Application Security database reaches a certain size. Monitoring overall read/write latency is especially important as data volume approaches 1 TB. At that point, the database deployment requires database adjustments.

Application Security application workloads tend to grow rapidly in total data, size of the active data set, and the compute needed to satisfy growing transaction requirements.



#### **Note**

Table cleanups that use purge or delete of artifacts or application versions might not result in actual reduction of database storage allocation until the database administrator re-optimizes the database. OpenText recommends regular monitoring and optimization of the Application Security databases.

Amazon RDS provides three storage types, which are described on the Amazon Relational Database Service documentation website.

# 1.4.2. Oracle databases: Automatic Workload Repository for database tuning

The Automatic Workload Repository (AWR) report includes data on database activity between two points in time. The reports contain a large amount of database performance data. You can use this information to compare statistics captured during a period of poor performance to a baseline, and then diagnose performance issues.

OpenText recommends that, before you contact Customer Support for help with a Application Security performance issue, you first generate an AWR report and have your Oracle DBA review any recommendations it provides. For detailed information about AWR, see the Oracle Database Documentation.

## 1.4.3. MySQL database performance tuning

The MySQL Percona Toolkit offers a toolkit that includes the pt-diskstats tool, which you can use to monitor disk I/O for MySQL databases. The pt-diskstats tool is similar to iostat but is more interactive and detailed. For more information on the pt-diskstats tool, see Percona Toolkit - pt-diskstats.

You can use MySQL Enterprise Monitor to help analyze and tune your database performance.

MySQL InnoDB buffer pool is an in-memory cache between InnoDB pages on disk and MySQL query runs. When MySQL reads a page, it first checks if the page exists in the InnoDB buffer pool. MySQL skips the disk I/O operation and reads the pages from the buffer pool. If the pages do not exist in the buffer pool, MySQL retrieves the pages from the disk, adds the pages to the buffer pool, and then continues to run the query.

The buffer pool enhances the performance of MySQL query runs. Otherwise, a query overload uses more disk I/O operations.

#### Note

OpenText recommends that you set the MySQL InnoDB buffer pool to 75% of the total memory.

## 1.4.4. SQL Server checks for performance tuning

Customer support provides several SQL queries that you can use to gather data directly from SQL Server using dynamic management views. Dynamic management views and functions return server state information that you can use to monitor the health of a server instance, diagnose problems, and tune performance. To run these queries, you must have SQL Server sysadmin rights. OpenText recommends that you follow SQL Server best practices.

#### **SQL Server Wait Statistics**

One of the most under-used performance troubleshooting methodologies in the SQL Server world is *Wait Statistics*, or simply *wait stats*. The wait stats performance object contains performance counters that report information about broad categorizations of waits. You can identify the performance issue by analyzing the wait stats, and then use the results to see where to take the necessary actions to resolve the issue.

SQL Server "knows" where performance issues exist. One such issue is CPU Pressure. Signal waits above 10-15% often indicate a CPU pressure issue.



#### Note

For detailed information about Wait Statistics, see SQL Server, Wait Statistics object" in Microsoft Learn.

The following results, returned for a query for read/write latency (see Query 7: Drive-level latency information) shows results for the E:\ drive, which is where the Application Security database is located.



The following table is a good reference against which to compare your read/write latency values.

Latency value / Value range (ms)	Interpretation
> 1	Excellent
> 5	Very good
5-10	Good

10-20	Poor
20-100	Bad
100-500	Very bad
> 500	Ridiculously bad

#### **Checks for a SQL Server database**

If you are using a SQL Server database as the Application Security database, perform the following checks:

• Enable the Auto Update Stats Asynchronously (AUTO\_UPDATE\_STATISTICS\_ASYNC) option for the database.

For instructions, see the Microsoft SQL Server documentation website.

• Make sure that your SQL Server database schema collation is case-sensitive. The default installation of SQL Server is case-insensitive.



#### **Important**

Before you run the OpenText-provided SQL scripts, verify that there are no open connections to the database.

- Ensure that snapshot isolation is enabled (ALLOW\_SNAPSHOT\_ISOLATION and READ\_COMMITTED\_SNAPSHOT are set to ON) on the database schema used for the installation.
- During SQL script executions, check the client tool to make sure that its ANSI null default option is set to ON.

To do this, you can either use a SET command (set ANSI\_NULL\_DFLT\_ON to ON) or the Query Editor.

## 1.4.5. Index fragmentation

Index fragmentation is a common source of database performance degradation. Fragmentation occurs when there is a lot of empty space on a data page (internal fragmentation) or when the logical order of pages in the index does not match the physical order of pages in the data file (external fragmentation).

The following table lists tools you can use to address fragmentation in each supported database.

Database	Tool
SQL Server	Microsoft has its own maintenance solution, which is AdaptiveIndexDefrag.  AdaptiveIndexDefrag performs an intelligent defrag on one or more indexes, for one or more databases. For details on what AdaptiveIndexDefrag does and how to use it, see Adaptive Index Defrag.
	You can use the SQL Server Index and Statistics Maintenance Solution. For details about this solution and how to use it, see SQL Server Index and Statistics Maintenance.
Oracle	Oracle provides a script to check for index fragmentation in its databases. For information, see Check for Index Fragmentation. Be aware, however, that running this script takes locks out of the indexes.
MySQL	For information on how to check for index fragmentation in MySQL databases, see the topic Check for Fragmentation in MySQL and fix it.

## 1.4.6. OpenText Application Security Scheduler

If you allow artifacts and application versions to grow over time without maintenance, you might begin to see performance issues and extended upgrade times between releases. Users typically notice the degraded performance when their Application Security database size reaches 1 TB. This can easily happen if you have many years of unpurged data.

You can configure a data retention policy that enables you to define the time period for which artifacts are retained. You can configure advanced options to define the time period to retain the artifacts and the number of artifacts to retain per application version. After the defined retention time period is reached, the artifacts are eligible for purging. You can schedule the cleanup service to purge artifacts. For more information, see the *OpenText™ Applicaton Security User Guide*.

If your Application Security version is earlier than version 24.2.0, Customer Support provides a set of PowerShell scripts that you can use to purge or delete artifacts. These scripts enable you to download the artifacts before you purge or delete them. The goal is to keep the database as trim and performant as possible.

Along with the data retention policy, Application Security provides the following three data retention settings (under **Administration** > **Configuration** > **Scheduler**):

#### • Events maintenance

Use the **Events maintenance** > **Days to preserve** setting to specify the number of days after which Application Security removes past events. The default is zero (0), which results in no event removal.

Consider configuring this setting to 35 days. Anything longer might result in the addition of millions of rows to the dbo.eventlogentry table, which stores all events that you see in the Application Security user interface.

To back up all existing events, you can export the event logs in Application Security (**Administration > Metrics & Tracking > Event Logs**). After you do, you can safely truncate the dbo.eventlogentry table. OpenText recommends that you truncate the table on a regular basis.

#### Reports maintenance

Use the **Reports maintenance** > **Days to preserve** setting to automatically delete reports that are no longer required after the specified number of days.



#### Note

If you are using Application Security 22.1.x or earlier versions, Customer Support can provide a PowerShell script that you can run to create a list of generated reports, which you can then use to delete reports no longer required.

• Data exports maintenance

Use the **Data exports maintenance** > **Days to preserve** setting to regularly remove data users have exported. By default, this is configured to 2 days. OpenText recommends that you leave the default setting of 2.

## 1.4.7. Managing authentication tokens

There is no data retention policy for expired Application Security authentication tokens. OpenText recommends that administrators periodically review the list of authentication tokens, and delete the expired tokens. For information about how to delete authentication tokens, see the  $OpenText^{TM}$  Application Security User Guide.

### 1.4.8. Managing artifacts

An artifact in Application Security is a container for various types of content. The most important artifacts are Fortify Project Results (FPR) files. Typically, an FPR contains one scan produced by a specific analyzer such as OpenText™ Static Application Security Testing (OpenText SAST) or OpenText™ Dynamic Application Security Testing (OpenText DAST), but can include multiple scans produced by different analyzers. When an FPR file is uploaded to Application Security, the corresponding artifact gets a system date stamp as the artifact upload date. A scan inside of an artifact has a scan date apart from the artifact upload date.

For simplicity, assume that:

- Each of several artifacts uploaded to Application Security contains just one FPR file.
- The artifacts were uploaded in the same order that the scans were performed. So, for example, the FPR from the oldest scan is uploaded first.

## 1.4.8.1. Artifact questions and answers

Q: On a new Application Security version, I can add multiple OpenText SAST artifacts, and then delete any of them. How does the state handle this?

A: When you delete any of the artifacts, Application Security recalculates the new state based on the remaining artifacts. When the last artifact associated with an application version is deleted, the application version acquires "no state" (it becomes a completely empty application version).

Q: If I have five artifacts and I purge numbers 6 through 10, why is it possible to delete numbers 1 through 4, but not 5? That makes no sense to me.

A: Issues are stored in two places, one for scan issues storage and one for issue storage. *Scan issue storage* holds issues associated with each uploaded scan. This storage contains only issues present in a specific scan. *Issue storage* contains the current issues state for each application version.

The following example illustrates the difference:

Scan 1 contains issue A and Scan 2 contains issues A and B.

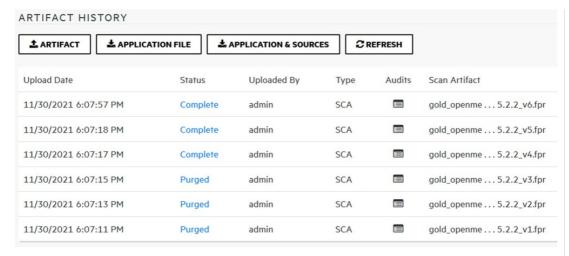
In this example, Scan issue storage contains three issues: one for Scan 1 (issue A) and two for Scan 2 (issues A and B). Issue storage contains two issues: A (the status of which is UPDATED) and B (the status of which is NEW).

This separation is needed to simplify and speed up the querying of current issues state. Application Security does not need to analyze all the scan issues to calculate issue status at the moment of query. It just selects precalculated current issues from issue storage.

The separation would be unnecessary if Application Security used the latest scan result as the issue state. But, in addition to tracking when the issue was updated (found by the current and previous scans), Application Security also tracks removed and reintroduced issues. Because of this, having scan issues for previous scans is important for current scan processing and final issue state calculation.

Issue storage state must be recalculated every time a new scan is uploaded. Scan issue storage is the primary source of information used for issue state calculation.

A purge operation removes data from scan issue storage to decrease the amount of disc space the database uses. Note that purging does not delete data from current issues storage and does not affect the current application version issues state. So, if you purged v3. fpr, you would see the following:



Application Security now contains full scan data related to scans 6, 5, and 4 (scan and scan issues). Scan results associated with scans 3, 2 and 1 are removed. After that happens, Application Security cannot allow the deletion of any purged scans because scan results associated with these scans are gone and Application Security cannot reliably recalculate the state of all issues whose status is not NEW, but REMOVED, REINTRODUCED and UPDATED.

#### Notes on artifact/scan ordering

Even if you can upload artifacts in an order that is different from the order of scan dates, OpenText strongly recommends against it, especially if you want to use purging. The visual representation that would result in the **ARTIFACT HISTORY** table would be confusing. There is no scan date column in the table because of the 1:N relation between FPRs and scans.

Q: Why is the analysis date used to determine the issues shown instead of the upload date?

A: This is the only reliable way to track issue status. If the upload date was used to calculate the current issues state, the results would be inconsistent.

#### For example:

Scan 1 uncovered one issue in the application source code. This issue was fixed, and scan 2 uncovered no issues. The order in which the results of these two scans are uploaded does not matter. The issue status is always removed after both scans are uploaded. If Application Security used the upload date for scan calculation, it would not be true. If scan 1 was uploaded before scan 2, the issue status would be REMOVED. But if scan 2 is uploaded first, followed by scan 1, the issue status would be incorrectly set to NEW, which is wrong. The issue that no longer exists in code would be marked as an active, new issue.

## 1.4.8.2. Using scripts to delete and purge artifacts

Customer Support provides the following set of PowerShell scripts that you can use to either purge or delete artifacts:

- configFile.ps1
- GenerateListofArtifacts.ps1
- DeleteArtifacts.ps1
- PurgeArtifacts.ps1
- ConnectivityTestToSSC.ps1

These scripts enable you to download artifacts and then perform the purge or delete so that the database is kept as trim as possible. If you use the scripts to download the artifacts, they create a parent directory based on the application name, and a sub-directory based on the application version. The downloaded artifacts are placed in the output directory that you specify in the configFile.psl script.

The ConnectivityTestToSSC.ps1, which you run first, is designed to test connectivity between the machine from which you run the PowerShell scripts and Application Security. The script attempts to connect to Application Security, then requests a UnifiedLoginToken.

Before you run any of the PowerShell scripts, you must first verify the PowerShell Execution Policy on Windows and connect to Application Security by doing the following:

1. Run the following command using Windows PowerShell ISE as an administrator:

get-execution policy

To set the policy to unrestricted, run:

set-executionpolicy unrestricted

- 2. Use PowerShell ISE run as an administrator) to run the ConnectivityTestToSSC.ps1 script, as shown here:
- 3. Provide credentials when prompted.

The information you enter is not saved.

After the script successfully connects to Application Security, it directs Application Security to create a UnifiedLoginToken authentication token, and then revokes that token.

Next, run the configFile.ps1 and GenerateListofArtifacts.ps1 scripts, as follows:

1. Using Windows PowerShell ISE, run configFile.ps1.

- Provide values for the \$sscBaseURL and \$outputDirectory variables.
- 3. Run GenerateListofArtifacts.ps1.
- 4. Review the information displayed.

The GenerateListofArtifacts.ps1 script generates the following text files and places them in the directory you specified for the \$outputDirectory variable:

- o A list of artifacts that can be purged.
- A list of artifacts that can be deleted.
- A list of application versions with no associated artifacts
- A list of artifacts with the "Purging" status.
- 5. Respond to the following prompts:
  - Did you READ the above statements (Yes):
  - Enter a valid date to find artifacts older than the date provided. If you wish to do a full audit, enter tomorrow's date. (MM/DD/YYYY):
  - Please enter SSC Account Name (assigned Admin Role):
  - Please enter Password for SSC Account admin:

The GenerateListofArtifacts.ps1 script generates the following text files and places them in the directory you specified for the \$outputDirectory variable:

• ArtifactsPurgeList.txt lists the artifacts that can be purged.

The PurgeArtifacts.ps1 script uses this file content as its input. For example:

```
AddadsPurgeList Mt 

| "Total_Number_Of_Artifacts", "ProjectName", "VersionName", "ProjectID", "ArtifactID", "allowPurge", "Upload_Date", "Status", "ArtifactFileName", "FileSize", "Comment" 
| "S", "Test-Scripts-Artifacts", "1.0", "10043", "756", "True", "7/8/2022 8:50:15 AM", "PROCESS_COMPLETE", "webgoat_2.fpr", "1028014", ""
```

ArtifactsDeleteList.txt lists the artifacts that can be deleted.

The first column displays the total number of artifacts associated with the application version. The DeleteArtifacts.ps1 script uses this file content as its input. For example:

```
#AffactsDeteListM 

| "Total Number_Of_Artifacts", "ProjectName", "VersionName", "ProjectID", "ArtifactID", "allowDelete", "Upload_Date", "Status", "ArtifactFileName", "FileSize", "Comment" | 2 "3", "DeletePurgefest", "1.0", "10033", "740", "True", "7/6/202 5:88:17 AM", "FROCESS_COMPLETE", "webgoat_1.fpr", "857857", "" | 3 "3", "DeletePurgefest", "1.0", "10038", "742", "True", "7/6/202 9:48:17 AM", "FROCESS_COMPLETE", "webgoat_2.fpr", "1970337", "" | 4 "3", "DeletePurgefest", "1.0", "10038", "744", "True", "7/6/202 9:48:18 AM", "FROCESS_COMPLETE", "webgoat_3.fpr", "1970337", "" | 5 "5", "Test-Scripts-Artifacts", "1.0", "10043", "750", "True", "7/7/2022 5:21:33 PM", "FROCESS_COMPLETE", "webgoat_4.fpr", "1983214", "" | 7 "5", "Test-Scripts-Artifacts", "1.0", "10043", "752", "True", "7/8/2022 8:50:15 AM", "FROCESS_COMPLETE", "webgoat_1.fpr", "1983214", "" | 8 "5", "Test-Scripts-Artifacts", "1.0", "10043", "754", "True", "7/8/2022 8:50:15 AM", "FROCESS_COMPLETE", "webgoat_2.fpr", "102014", "" | 9 "5", "Test-Scripts-Artifacts", "1.0", "10043", "758", "True", "7/8/2022 8:50:15 AM", "FROCESS_COMPLETE", "webgoat_3.fpr", "1970337", "" | 9 "5", "Test-Scripts-Artifacts", "1.0", "10043", "758", "True", "7/8/2022 8:50:15 AM", "FROCESS_COMPLETE", "webgoat_3.fpr", "1970337", "" | 10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "5", "10 "
```

• SSCProjectsWithNoArtifacts.txt lists application versions that have no associated artifacts.

The href can be used to submit a POSTDelete to delete each application version with no associated artifacts. For example:

```
SSCProjectsWithNoAtifiads.txt 

1 "href", "ApplicationName", "versionName", "ProjectID"
2 "https://win-ssc6.t02.local:9093/ssc/api/vl/projectVersions/10044", "AppTesting123", "1.0", "10044"
3 "https://win-ssc6.t02.local:9093/ssc/api/vl/projectVersions/10042", "DeletePurgeTest", "2.0", "10042"
4 "https://win-ssc6.t02.local:9093/ssc/api/vl/projectVersions/10041", "NoArtifactsInApplicationVersion", "1.0", "10041"
```

 ArtifactsWithPurging\_Status.txt lists artifacts with the "Purging" status. For example:

```
adfacts/WhPURGING_Status to 2

1 The artifact with an ID of 760 (upload DATE: 07/13/2022 11:26:37 | file Name: webgoat_1.fpr) associated with the AppTesting123/1.0 Application has a status of 'PURGING'.
2
```

If you have artifacts that are stuck in 'Purging' status, contact Customer Support for assistance.

• SummaryReport\_Deletes.txt file displays the number of artifacts that can be deleted, and the number that would remain after deletion is completed. For example:

```
SummaryReport_DELETEStd 

1 Summary Report: DeletePurgeTest (10038) 1.0 | Total Number of Artifacts: 1 | Total Number of Deletable Artifacts: 1 | Remaining Artifacts: 0

2 Summary Report: Test-Scripts-Artifacts (10043) 1.0 | Total Number of Artifacts: 5 | Total Number of Deletable Artifacts: 5 | Remaining Artifacts: 0
```

If you decide to delete artifacts, this file gives you an idea of how many artifacts could be deleted and how many would be left. If, after deletion, an application version would have zero artifacts, you can just delete it from the ArtifactsDeleteList.txt file.

### 1.4.8.3. Deleting artifacts

To delete artifacts:

1. Run the DeleteArtifacts.ps1 script.

The following information is displayed:

Based on the date provided (when you involved the GenerateListofArtifacts.ps1), artifacts have been found that could be DELETED.

Please review the file 'D:/Powershell script/Purge\_Delete Scripts/output/ArtifactsDelet eList.txt'.

The generated file will be used by the DeleteArtifacts.ps1 script.

\*\*\*\*Delete operation will revert all traces of an artifact!\*\*\*\*

\*\*\*\*Application history will be impacted!\*\*\*\*

RECOMMENDATION: If you are planning to DELETE the artifacts no need to download.

The Delete script will prompt you if you wish to download the artifacts.

RECOMMENDATION: DELETE in batches.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*

The delete operation removes all traces of an artifact. Application history is affected, but you free up more storage in the Application Security database.



#### **Important**

For every purge request, a corresponding purge job is created in Application Security. OpenText strongly recommends that you purge artifacts in batches of no more than 100 at a time. You can monitor the corresponding Delete jobs to track performance and potentially increase the number of artifacts per batch.

2. Respond to the following prompts.

You can tell the script to download the artifacts before their deletion. The credentials you provide to access Application Security are not saved.

Did you READ the above Statements (Yes)?:

The user has acknowledged that the statements have been reviewed.

Confirming that you wish to DELETE the artifacts (Yes)?:

The user has acknowledged that they wish to DELETE the artifacts (listed in 'D:/Power shell script/Purge\_Delete Scripts/output/ArtifactsDeleteList.txt'). An SSC Artifact 'Dele te job' will be created for each artifact. You can exit the script now to change your op tion.

Artifacts with status of 'ERROR PROCESSING' will be ignored for downloading. Downlo ad Artifacts before the 'DELETE' operation occurs (Yes/No)?:

The user has acknowledged that the artifact(s) will be downloaded prior to the 'DELE TE' operation.

Please Enter SSC Account Name (Assigned Admin Role):

Please Enter Password for SSC Account admin:

### 1.4.8.4. Purging artifacts

The purge operation removes artifacts from the system and recovers space in the database without affecting issue metrics. The database space reclaimed is not as extensive as that reclaimed by the delete artifact operation.

To purge artifacts:

1. Run the PurgeArtifacts.ps1 script.

The following Information is displayed:

Based on the date provided (when you invoked the GenerateListofArtifacts.ps1), artifacts have been found that could be PURGED.

Please review the file 'D:/Powershell script/Purge\_Delete Scripts/output/ArtifactsPurge List.txt'.

The generated file will be used by the PurgeArtifacts.ps1 script.

\*\*\*\*Purging artifacts from the system recovers space without affecting issue metrics
\*\*\*\*

\*\*\*\*Application history will be impacted!\*\*\*\*

RECOMMENDATION: If you are planning to PURGE the artifacts we recommend that y ou download them.

The Purge script will prompt you if you wish to download the artifacts.

RECOMMENDATION: PURGE in batches.

\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*\*



#### **Important**

For every purge request there is a corresponding purge job created in Application Security. OpenText strongly recommends that you purge artifacts in batches of no more than 100 at a time. You can monitor the corresponding Delete jobs to track performance and potentially increase the number of artifacts per batch.

2. Respond to the prompts as the following content is displayed.

You can direct the script to download the artifacts before deleting them. The account and password used to access Application Security are not saved.

Did you READ the above Statements (Yes)?:

The user has acknowledged that the statements have been reviewed.

Confirming that you wish to PURGE the artifacts (Yes)?:

The user has acknowledged that they wish to purge the artifacts (listed in 'D:/Powers hell script/ Purge\_Delete Scripts/output/ArtifactsPurgeList.txt'). An SSC Artifact 'Purge job' will be created for each artifact. You can exit the script now to change your opti on.

Artifacts with the Status of 'ERROR PROCESSING' or 'REQUIRE AUTH' will be ignored f or downloading. Download Artifacts before the 'PURGE' operation occurs (Yes/No)?: The user has acknowledged that the artifact(s) will be downloaded prior to the 'PURG E' operation.

Please Enter SSC Account Name (Assigned Admin Role):

Please Enter Password for SSC Account admin:

### 1.4.9. Maintenance schedule

A *database* is designed to make transactional systems run efficiently. Typically, it is an online transaction processing (OLTP) database, which is usually constrained to a single application.

A *data warehouse* is a different kind of database. A data warehouse exists as a layer on top of another database or databases (usually OLTP databases). The data warehouse takes the data from all these databases and creates a layer optimized for and dedicated to analytics. Application Security is not designed as a data warehouse.

Keeping 10 years' worth of data in Application Security is not practical unless you deploy more than one instance. If deploying multiple Application Security instances is not an option, OpenText recommends that you keep no more than two years of data for optimal performance.

For an application version that is no longer active or needed, you can download the latest merged scan results. For instructions, see the  $OpenText^{m}$  Application Security User Guide. After you download the data, you can delete the application version. If you need to access the information in the FPR, upload it to a non-production Application Security server.

## 1.4.9.1. Purge and delete script schedule

OpenText recommends that you run the analysis, purge, and delete queries every six months, or sooner if you observe performance issues. If your database is over 1 TB, OpenText recommends that you analyze and clean your database quarterly.

If you have several years of data, and you want to maintain only two years of data, you can use the purge or delete scripts to purge or delete older artifacts.

The delete operation removes all traces of an artifact and the application version history is affected, and you reclaim storage space in the database. The purge operation also enables you to reclaim space in the database, but less than the delete operation, because issue history is maintained.

## 1.5. Database queries for SQL Server (on-premises)

This section provides lists of queries for SQL Server (on-premises) databases. These queries use the dynamic management views shipped with SQL Server. OpenText recommends that your database administrator execute these queries.

If you are a new Application Security user, you must run these queries to establish a baseline. As your database grows, and approaches 1 TB in size, consider re-running the queries and comparing the data to the baseline data.

If you are an experienced Application Security user, and you are seeing performance issues, use these queries to collect the necessary data so that Customer Support can use it to provide feedback and recommendations.

An output example and a description of what to look for are provided for each query.



#### Note

Queries for MySQL and Oracle database types, if applicable, will be added in a future release.

- Query 1: Listing SQL wait types
- Query 2: Signal Waits (run against the main database)
- Query 3: Information about operating system memory size and state
- Query 4: Input/output statistics by file for the current database
- Query 5: Volume information for all logical unit numbers with database files on the current instance
- Query 6: Volume data for all LUNS that have database files on the current instance
- Query 7: Drive-level latency information
- Query 8: Index fragmentation
- Query 9: SQL Version
- Enable Query Store for the Fortify Software Security Center database
- SQL Scripts: First Responder Kit

### 1.5.1. Query 1: Listing SQL wait types

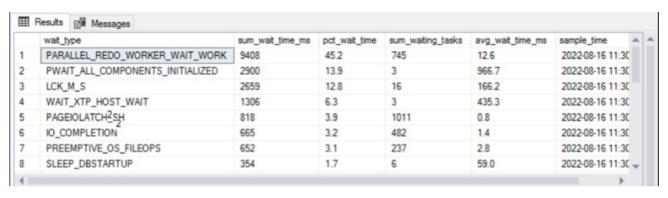
The following query, run against the main database, generates a list of SQL wait types:

```
IF OBJECT ID('tempdb..#ignorable waits') IS NOT NULL
DROP TABLE #ignorable waits;
GO
create table #ignorable waits (wait type nvarchar(256) PRIMARY KEY);
GO
/* We aren't using row constructors to be SQL 2005 compatible */
set nocount on;
insert #ignorable waits (wait type) VALUES ('REQUEST FOR DEADLOCK SEARCH');
insert #ignorable_waits (wait_type) VALUES ('SQLTRACE_INCREMENTAL_FLUSH_SLEEP');
insert #ignorable waits (wait type) VALUES ('SQLTRACE BUFFER FLUSH');
insert #ignorable waits (wait type) VALUES ('LAZYWRITER SLEEP');
insert #ignorable_waits (wait_type) VALUES ('XE_TIMER_EVENT');
insert #ignorable waits (wait type) VALUES ('XE DISPATCHER WAIT');
insert #ignorable_waits (wait_type) VALUES ('FT_IFTS_SCHEDULER_IDLE_WAIT');
insert #ignorable waits (wait type) VALUES ('LOGMGR QUEUE');
insert #ignorable waits (wait type) VALUES ('CHECKPOINT QUEUE');
insert #ignorable waits (wait type) VALUES ('BROKER TO FLUSH');
insert #ignorable waits (wait type) VALUES ('BROKER TASK STOP');
insert #ignorable waits (wait type) VALUES ('BROKER EVENTHANDLER');
insert #ignorable waits (wait type) VALUES ('SLEEP TASK');
```

```
insert #ignorable waits (wait type) VALUES ('WAITFOR');
insert #ignorable_waits (wait_type) VALUES ('DBMIRROR_DBM_MUTEX')
insert #ignorable_waits (wait_type) VALUES ('DBMIRROR_EVENTS_QUEUE')
insert #ignorable waits (wait type) VALUES ('DBMIRRORING CMD');
insert #ignorable waits (wait type) VALUES ('DISPATCHER QUEUE SEMAPHORE');
insert #ignorable_waits (wait_type) VALUES ('BROKER_RECEIVE_WAITFOR');
insert #ignorable waits (wait type) VALUES ('CLR AUTO EVENT');
insert #ignorable waits (wait type) VALUES ('DIRTY PAGE POLL');
insert #ignorable waits (wait type) VALUES ('HADR FILESTREAM IOMGR IOCOMPLETION');
insert #ignorable waits (wait type) VALUES ('ONDEMAND TASK QUEUE');
insert #ignorable waits (wait type) VALUES ('FT IFTSHC MUTEX');
insert #ignorable waits (wait type) VALUES ('CLR MANUAL EVENT');
insert #ignorable waits (wait type) VALUES ('SP SERVER DIAGNOSTICS SLEEP');
insert #ignorable waits (wait type) VALUES ('QDS CLEANUP STALE QUERIES TASK MAIN
LOOP SLEEP');
insert #ignorable waits (wait type) VALUES ('QDS PERSIST TASK MAIN LOOP SLEEP');
GO
/* Want to manually exclude an event and recalculate?*/
/* insert #ignorable waits (wait type) VALUES ("); */
What are the highest overall waits since startup?
*****************************
SELECT TOP 25
os.wait_type,
```

```
SUM(os.wait_time_ms) OVER (PARTITION BY os.wait_type) as sum_wait_time_ms,
CAST(
100.* SUM(os.wait time ms) OVER (PARTITION BY os.wait type)
/ (1. * SUM(os.wait time ms) OVER () )
AS NUMERIC(12,1)) as pct_wait_time,
SUM(os.waiting_tasks_count) OVER (PARTITION BY os.wait_type) AS sum_waiting_tasks,
CASE WHEN SUM(os.waiting tasks count) OVER (PARTITION BY os.wait type) > 0
THEN
CAST(
SUM(os.wait time ms) OVER (PARTITION BY os.wait type)
/ (1. * SUM(os.waiting tasks count) OVER (PARTITION BY os.wait type))
AS NUMERIC(12,1))
ELSE 0 END AS avg wait time ms,
CURRENT TIMESTAMP as sample time
FROM sys.dm_os_wait_stats os
LEFT JOIN #ignorable_waits iw on
os.wait type=iw.wait type
WHERE
iw.wait_type is null
ORDER BY sum_wait_time_ms DESC;
GO
```

#### **Example output (SQL waits will vary)**



The following three SQL waits are useful for finding disk I/O bottlenecks and for making sure that the READ\_COMMITTED\_SNAPSHOT database option is enabled on the Application Security database:

- The LCK\_M\_S wait occurs if a request is waiting to acquire a shared lock. This typically happens when read requests are blocked by write transactions (implicit or explicit) that have been kept open for extended periods of time.
- The LCK\_M\_X wait occurs if a transaction is waiting to acquire an exclusive lock in order to modify data. This lock prevents other transactions from accessing the objects, so no other processes can read or modify data.

Lock waits commonly occur on busy servers where concurrent transactions demand the same resource, resulting in poor performance. A high number of locking waits may indicate blocking problems and should be investigated.



#### Note

If you see LCK\_M\_X, LCK\_M\_IX in the list, make sure that the READ COMMITTED SNAPSHOT option is enabled.

• The LCK\_M\_U wait occurs while a request is waiting to acquire an update lock. An update lock is not just for UPDATE operations. It is used when SQL Server needs to read, and then modify, a row, page, or table. Before SQL Server makes any changes, it places an update lock on the data. Once the system is ready, these locks are upgraded to exclusive locks. This wait typically occurs while modify requests are blocked by other write transactions (implicit or explicit).



#### Note

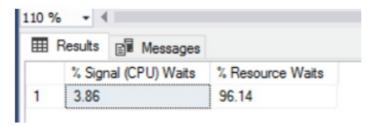
If you see CXPACKET in the list of SQL wait types, see the article Why Cost Threshold For Parallelism Shouldn't Be Set To 5.

## 1.5.2. Query 2: Signal Waits (run against the main database)

Signal waits indicate possible internal CPU pressure. The CPU signal waits percent is a ratiometric that compares signal waits to total waits, as a percent. That means you can see a spike in signal waits from one minute to the next without the server itself showing high CPU usage.

```
SELECT CAST(100.0 * SUM(signal wait time ms) / SUM (wait time ms) AS NUMERIC(20,2))
AS [% Signal (CPU) Waits],
CAST(100.0 * SUM(wait time ms - signal wait time ms) / SUM (wait time ms) AS NUMERI
C(20,2)) AS [% Resource Waits]
FROM sys.dm os wait stats WITH (NOLOCK)
WHERE wait type NOT IN (
    N'BROKER_EVENTHANDLER', N'BROKER_RECEIVE_WAITFOR', N'BROKER_TASK_STOP',
       N'BROKER TO FLUSH', N'BROKER TRANSMITTER', N'CHECKPOINT QUEUE',
    N'CHKPT', N'CLR AUTO EVENT', N'CLR MANUAL EVENT', N'CLR SEMAPHORE',
    N'DBMIRROR DBM EVENT', N'DBMIRROR EVENTS QUEUE', N'DBMIRROR WORKER Q
UEUE',
       N'DBMIRRORING CMD', N'DIRTY PAGE POLL', N'DISPATCHER QUEUE SEMAPHORE
    N'EXECSYNC', N'FSAGENT', N'FT IFTS SCHEDULER IDLE WAIT', N'FT IFTSHC MUTEX',
    N'HADR CLUSAPI CALL', N'HADR FILESTREAM IOMGR IOCOMPLETION', N'HADR LOG
CAPTURE WAIT',
       N'HADR NOTIFICATION DEQUEUE', N'HADR TIMER TASK', N'HADR WORK QUEUE'
    N'KSOURCE WAKEUP', N'LAZYWRITER SLEEP', N'LOGMGR QUEUE', N'ONDEMAND TAS
K QUEUE',
    N'PWAIT ALL COMPONENTS INITIALIZED', N'QDS PERSIST TASK MAIN LOOP SLEEP',
    N'QDS_CLEANUP_STALE_QUERIES_TASK_MAIN_LOOP_SLEEP', N'REQUEST_FOR_DEADL
OCK SEARCH',
       N'RESOURCE_QUEUE', N'SERVER_IDLE_CHECK', N'SLEEP_BPOOL_FLUSH', N'SLEEP_
DBSTARTUP',
       N'SLEEP DCOMSTARTUP', N'SLEEP MASTERDBREADY', N'SLEEP MASTERMDREADY
    N'SLEEP MASTERUPGRADED', N'SLEEP MSDBSTARTUP', N'SLEEP SYSTEMTASK', N'SLE
EP TASK',
    N'SLEEP TEMPDBSTARTUP', N'SNI HTTP ACCEPT', N'SP SERVER DIAGNOSTICS SLEEP'
       N'SQLTRACE BUFFER FLUSH', N'SQLTRACE INCREMENTAL FLUSH SLEEP', N'SQLT
RACE WAIT ENTRIES',
       N'WAIT FOR RESULTS', N'WAITFOR', N'WAITFOR TASKSHUTDOWN', N'WAIT XTP
HOST WAIT',
       N'WAIT XTP OFFLINE CKPT NEW_LOG', N'WAIT_XTP_CKPT_CLOSE', N'XE_DISPATC
HER_JOIN',
    N'XE DISPATCHER WAIT', N'XE TIMER EVENT') OPTION (RECOMPILE);
```

#### **Example output**



Signal waits that exceed 10-15% are typically a sign of CPU pressure.

- Cumulative wait stats are not as useful on an idle instance that is not under load or performance pressure
- Resource waits are non-CPU-related waits

For information about how to troubleshoot high CPU usage issues in SQL Server, see Troubleshoot high-CPU-usage issues in SQL Server.

# 1.5.3. Query 3: Information about operating system memory size and state

Run the following query against the main database to generate basic information about your operating system memory size and state:

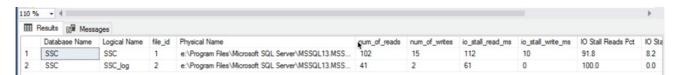
```
SELECT total_physical_memory_kb/1024 AS [Physical Memory (MB)],
    available_physical_memory_kb/1024 AS [Available Memory (MB)],
    total_page_file_kb/1024 AS [Total Page File (MB)],
    available_page_file_kb/1024 AS [Available Page File (MB)],
    system_cache_kb/1024 AS [System Cache (MB)],
    system_memory_state_desc AS [System Memory State]
FROM sys.dm_os_sys_memory WITH (NOLOCK) OPTION (RECOMPILE);
```

## 1.5.4. Query 4: Input/output statistics by file for the current database

To see input /output (I/O) statistics by file for the current database, run the following query against your Application Security database. This helps you better characterize your workload from an I/O perspective for the database.

SELECT DB NAME(DB ID()) AS [Database Name], df.name AS [Logical Name], vfs.[file id], df.physical name AS [Physical Name], vfs.num of reads, vfs.num of writes, vfs.io stall re ad ms, vfs.io stall write ms, CAST(100. \* vfs.io stall read ms/(vfs.io\_stall\_read\_ms + vfs.io\_stall\_write\_ms) AS DECIMAL (10,1)) AS [IO Stall Reads Pct], CAST(100. \* vfs.io stall write ms/(vfs.io stall write ms + vfs.io stall read ms) AS DECIMA L(10,1)) AS [IO Stall Writes Pct], (vfs.num of reads + vfs.num of writes) AS [Writes + Reads], CAST(vfs.num of bytes read/1048576.0 AS DECIMAL(10, 2)) AS [MB Read], CAST(vfs.num of bytes written/1048576.0 AS DECIMAL(10, 2)) AS [MB Written], CAST(100. \* vfs.num\_of\_reads/(vfs.num\_of\_reads + vfs.num\_of\_writes) AS DECIMAL(10,1)) AS [# Reads Pct], CAST(100. \* vfs.num\_of\_writes/(vfs.num\_of\_reads + vfs.num\_of\_writes) AS DECIMAL(10,1)) AS [# Write Pct], CAST(100. \* vfs.num\_of\_bytes\_read/(vfs.num\_of\_bytes\_read + vfs.num\_of\_bytes\_written) A S DECIMAL(10,1)) AS [Read Bytes Pct], CAST(100. \* vfs.num of bytes written/(vfs.num of bytes read + vfs.num of bytes written ) AS DECIMAL(10,1)) AS [Written Bytes Pct]

#### **Example output**



FROM sys.dm\_io\_virtual\_file\_stats(DB\_ID(), NULL) AS vfs INNER JOIN sys.database\_files AS df WITH (NOLOCK) ON vfs.[file\_id] = df.[file\_id] OPTION (RECOMPILE);

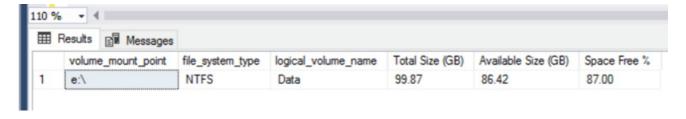
# 1.5.5. Query 5: Volume information for all logical unit numbers with database files on the current instance

To see details about the logical unit numbers (LUNS) that have database files on the current instance, run the following query against the main database:

```
SELECT DISTINCT vs.volume_mount_point, vs.file_system_type,
vs.logical_volume_name, CONVERT(DECIMAL(18,2),vs.total_bytes/1073741824.0) AS [Total Size (GB)],
CONVERT(DECIMAL(18,2),vs.available_bytes/1073741824.0) AS [Available Size (GB)],
CAST(CAST(vs.available_bytes AS FLOAT)/ CAST(vs.total_bytes AS FLOAT) AS DECIMAL(18, 2)) * 100 AS [Space Free %]
FROM sys.master_files AS f WITH (NOLOCK)
CROSS APPLY sys.dm_os_volume_stats(f.database_id, f.[file_id]) AS vs OPTION (RECOMPILE );
```

This enables you to see the total space and free space on the LUNs where you have database files.

#### **Example output**



# 1.5.6. Query 6: Volume data for all LUNS that have database files on the current instance

To see volume information for all LUNS that have database files on the current instance, run the following query against the main database:

CREATE TABLE #IOWarningResults(LogDate datetime, ProcessInfo sysname, LogText nvarc har(1000));

INSERT INTO #IOWarningResults

EXEC xp readerrorlog 0, 1, N'taking longer than 15 seconds';

INSERT INTO #IOWarningResults

EXEC xp readerrorlog 1, 1, N'taking longer than 15 seconds';

INSERT INTO #IOWarningResults

EXEC xp\_readerrorlog 2, 1, N'taking longer than 15 seconds';

INSERT INTO #IOWarningResults

EXEC xp readerrorlog 3, 1, N'taking longer than 15 seconds';

INSERT INTO #IOWarningResults

EXEC xp readerrorlog 4, 1, N'taking longer than 15 seconds';

SELECT LogDate, ProcessInfo, LogText

FROM #IOWarningResults

ORDER BY LogDate DESC;

DROP TABLE #IOWarningResults;

Finding 15-second I/O warnings in the SQL Server Error Log is evidence of poor I/O performance (which might have any number of different causes).



#### Note

No data should be returned from this query, which is a good thing.



#### Note

Depending on the number of records returned, and the frequency with which they are returned, consult with your storage team to review the errors.

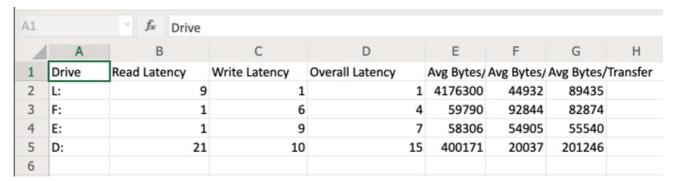
## 1.5.7. Query 7: Drive-level latency information

To view drive-level latency information, run the following guery against the main database:

```
SELECT [Drive],
    CASE
        WHEN num of reads = 0 THEN 0
        ELSE (io stall read_ms/num_of_reads)
    END AS [Read Latency],
    CASE
        WHEN io_stall_write_ms = 0 THEN 0
        ELSE (io stall write ms/num of writes)
    END AS [Write Latency],
    CASE
        WHEN (num of reads = 0 AND num of writes = 0) THEN 0
        ELSE (io stall/(num of reads + num of writes))
    END AS [Overall Latency],
    CASE
        WHEN num of reads = 0 THEN 0
        ELSE (num of bytes read/num of reads)
    END AS [Avg Bytes/Read],
    CASE
        WHEN io stall write ms = 0 THEN 0
        ELSE (num of bytes written/num of writes)
    END AS [Avg Bytes/Write],
    CASE
        WHEN (num of reads = 0 AND num of writes = 0) THEN 0
        ELSE ((num of bytes read + num of bytes written)/(num of reads + num of wri
tes))
    END AS [Avg Bytes/Transfer]
FROM (SELECT LEFT(UPPER(mf.physical name), 2) AS Drive, SUM(num of reads) AS num o
f reads,
         SUM(io stall read ms) AS io stall read ms, SUM(num of writes) AS num of writ
es,
         SUM(io stall write ms) AS io stall write ms, SUM(num of bytes read) AS num o
f bytes read,
         SUM(num of bytes written) AS num of bytes written, SUM(io stall) AS io stall
   FROM sys.dm io virtual file stats(NULL, NULL) AS vfs
   INNER JOIN sys.master files AS mf WITH (NOLOCK)
   ON vfs.database id = mf.database id AND vfs.file id = mf.file id
   GROUP BY LEFT(UPPER(mf.physical name), 2)) AS tab
ORDER BY [Overall Latency] OPTION (RECOMPILE);
```

#### **Example output**

The following table shows you the drive-level latency for reads and writes, in milliseconds.



#### Reference table

Milliseconds	Indication
< 1	Excellent
< 5	Very good
5-10	Good
10-20	Marginally acceptable
20-100	Bad
100-500	Very bad
>500	Extremely bad



#### Note

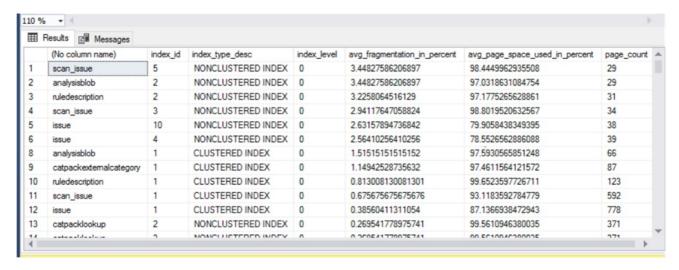
Latencies above 20 to 25 milliseconds usually indicate a problem exists with the storage system that hosts your Application Security database. In such cases, contact your storage team to discuss reducing the Read/Write latency.

### 1.5.8. Query 8: Index fragmentation

To check for index fragmentation in your Application Security database, run the following query against your database:

SELECT OBJECT\_NAME(OBJECT\_ID), index\_id,index\_type\_desc,index\_level, avg\_fragmentation\_in\_percent,avg\_page\_space\_used\_in\_percent,page\_count FROM sys.dm\_db\_index\_physical\_stats (DB\_ID(N'SSC'), NULL, NULL, NULL, 'SAMPLED') ORDER BY avg\_fragmentation\_in\_percent DESC

#### **Example output**



This output Indicates the following fragmentation levels in the Application Security database:

avg_fragmentation_in_percent value	Corrective statement
> 5% and < = 30%	ALTER INDEX REORGANIZE
> 30%	ALTER INDEX REBUILD WITH (ONLINE = ON)*

If you have a SQL job configured to run a maintenance plan to rebuild or reorganize the indexes, check out IndexOptimize, SQL Server Maintenance Solution's stored procedure for rebuilding and reorganizing indexes and updating statistics. For details, see SQL Server Maintenance Solution.

You can also use Microsoft's AdaptiveIndexDefrag to perform an Intelligent defrag on one or more indexes, and a required statistics update. For details on what AdaptiveIndexDefrag does and how to use it, see Adaptive Index Defrag.

### 1.5.9. Query 9: SQL Version

To determine the SQL version of your database, run the following query:

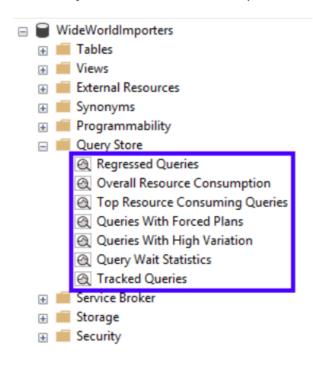
Select @@Version

# 1.5.10. Enable Query Store for the Fortify Software Security Center database

If you want to collect data for a minimum of 24 hours. On the SQL Server **Database Properties** page, set the properties with the values shown in the following table.

Property	Setting
Operation Mode	Read write
Statistics Collection Interval	5 Minutes You can collect statistics every 1 minute.
Max Size (MB)	The default value is 1000. Add a few zeros to this value. You can purge the data later.
Wait Statistics Capture Mode	On

The Query Store includes several queries.





#### Note

For Azure Synapse Analytics, Query Store views are available under **System Views** in the database portion of the Object Explorer pane.

### 1.5.11. SQL Scripts: First Responder Kit

Brent Ozar (Microsoft Certified Master, SQL Server consultant, and trainer) offers a free First Responder Kit to help you analyze and tune your SQL database. It includes the scripts described in the following table.

Script	Purpose
sp_Blitz	If you acquire a database and you are uncertain about its health, you can run this script to perform a database health assessment that quickly flags common issues. For each issue uncovered, the script provides a link to a web page with more in-depth advice. For details, see the sp_Blitz® Documentation. To see a video demo on how to use the script, see the sp_Blitz® - Free SQL Server Health Check Script webpage.
sp_BlitzFirst	<ul> <li>This script helps troubleshoot slow SQL Servers by quickly:</li> <li>Blocking long-running queries</li> <li>Determining whether a backup, database console command (DBCC), or index maintenance job was running</li> <li>Locating any SQL Server bottlenecks</li> <li>Checking Perfmon counters for CPU use, slow drive response times, or low Page Life Expectancy</li> <li>To view a video on how to use the script, see <a href="https://www.brentozar.com/askbrent">https://www.brentozar.com/askbrent</a>.</li> </ul>
sp_BlitzCache	Use this script to determine which queries are causing the biggest performance problems and what you can do about them. For details about the script and to view a video on how to use it, see sp_BlitzCache®: Find Your Worst-Performing Queries.
sp_BlitzIndex	Use this script to conduct a sanity check and report on your database and diagnose your indexes major disorders. For each detected disorder, a URL is provided that explains what to look for and how to handle the issue. The script also enables you to see both the "missing" and existing indexes for a table in a single view.  For more details, and to see a video on how to use the script, see sp_BlitzIndex® - SQL Server's Index Sanity Test.
sp_BlitzLock	Use this script to analyze deadlocks and determine what queries and tables you need to change. For detailed information about the script, see Introducing sp_BlitzLock: For Troubleshooting SQL Server Deadlocks.