



Rumba+ Desktop FTP Client 4.9

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Administrator Guide

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Introduction

Rumba+ Desktop FTP Client is a client program that lets you use file transfer protocol (FTP) to transfer files and folders to and from networked computers. It provides complete PC and UNIX connectivity.

Rumba+ Desktop FTP Client 4.9 cannot co-exist with previous versions of Rumba+ Desktop FTP client. For more information, see [Upgrading from a previous release](#).

What is Setup?

The setup program `Rumba+ FTP Client.exe` installs the product and prerequisite software..

The setup program file `Rumba+ FTP Client.msi` installs only the product.

Each file runs the Setup wizard that guides you through the installation process. The recommended options are selected for you. If required, you can modify these default settings to meet the needs of your site.

During installation, the Setup wizard prompts you to enter required information and make installation selections. It then:

- Checks that there is sufficient disk space on your destination drive.
- Copies files to the specified destination.
- Modifies your registry.
- Prompts you to reboot your system.

System Requirements

Hardware requirements

The following hardware is required:

Processor: Pentium

System memory (RAM): 64 MB minimum (or more if required by your operating system)

Available disk space: 53 MB

Supported operating systems

Rumba+ FTP operates on PCs with the following operating systems, applications, and environments:

- 64-bit Windows 10 and 11
- Windows Server 2016 & 2019, and Windows 2022
- Windows Terminal Server (WTS)
- Citrix XenApp (formerly Presentation Server)
- Microsoft Application Virtualization (App-V)

Software requirements

The following software is required:

- Microsoft Visual C++ 2015-2022 Redistributable Package (x86)
- Microsoft Visual C++ 2015-2022 Redistributable Package (x64)

This software is available from the Microsoft Web site.

Upgrading from a previous release

Rumba+ FTP Client 4.9 cannot co-exist with previous versions of itself. You must uninstall any previous version before installing this version .

Starting the installation

1. Double-click the `Rumba+ FTP Client.exe` file.

This installs the product and prerequisite software.

2. When you perform a silent installation, use the following command line:

```
"<absolute_path>\Rumba+ FTP Client.exe" /s
```

3. Review the Rumba+ FTP license agreement, then select **I accept the terms in the license agreement** to proceed.

4. Choose a directory for Rumba+ FTP to be installed to. We recommend that you use the default of:

```
C:\Program Files (x86)\Micro Focus\Micro Focus Utilities\
```

User Data Handling

Where multiple users will be using FTP Client on a single computer, this sets how session files and settings are handled across user accounts:

Private Each user has their own session files and program settings.

Shared All users share the same session files and program settings.

Custom Like **Private**, but you can specify a custom location where you want to store your data file.

Running an unattended installation

To run an unattended (silent) installation, use the Rumba+ FTP Client.exe file.

Syntax:

```
"<absolute_path>\Rumba+ FTP Client.exe" /s  
<unattended_exe_installation_options>
```

1. Use USERDATATYPE=0 in the <unattended_exe_installation_options> to make the Rumba+ FTP Client keep data in the private folder C:\Users\<username>\AppData\Roaming\Micro Focus\Micro Focus Utilities\Data\FTPSessions.

For example:

```
"<absolute_path>\Rumba+ FTP Client.exe" USERDATATYPE=0 /s
```

2. Use USERDATATYPE=1 as an additional parameter in the <unattended_exe_installation_options> to make the Rumba+ FTP Client keep data in the shared folder C:\ProgramData\Micro Focus\Micro Focus Utilities\Data\FTPSessions.

For example:

```
"<absolute_path>\Rumba+ FTP Client.exe" USERDATATYPE=1 /s
```

3. Use USERDATATYPE=2 DATAPATH="<path_to_custom_data_folder>" as an additional parameter in the <unattended_exe_installation_options> to make the Rumba+ FTP Client keep data in the custom data folder.

For example:

```
"<absolute_path>\Rumba+ FTP Client.exe" USERDATATYPE=2  
DATAPATH="<path_to_custom_data_folder>" /s
```

4. Use INSTALLDIR="<path_to_installation_folder>" as an additional parameter in the <unattended_exe_installation_options> to install the Rumba+ FTP Client into location "<path_to_installation_folder>".

For example:

```
"<absolute_path>\Rumba+ FTP Client.exe"  
INSTALLDIR="<path_to_installation_folder>" /s
```

Program maintenance

After you have installed this product, you can repair or remove the installation using either the executable (.exe) file or by selecting **Repair** or **Remove** from Windows **Add/Remove Programs**. Select one of the following options:

Repair If you are having problems with your installation of Rumba+ FTP Client, select this option to fix missing or corrupt files, shortcuts and registry entries.

Remove Completely uninstall Rumba+ FTP Client.

Uninstalling the product

Using Control Panel:

Open Windows Control Panel and select **Programs and Features**.

In unattended mode:

At a system prompt, enter:

```
"<absolute_path>\Rumba FTP Client.exe" /uninstall /s
```



Note: You can safely ignore (or delete) any obsolete user data and registry entries that might remain after you uninstall Rumba+ FTP Client.

Contacting Micro Focus

Our Web site gives up-to-date details of contact numbers and addresses.

Further information and product support

Additional technical information or advice is available from several sources.

The product support pages contain a considerable amount of additional information, such as:

- The *Product Updates* section of the Micro Focus Customer Care Web site, where you can download fixes and documentation updates.
- The *Examples and Utilities* section of the Micro Focus Customer Care Web site, including demos and additional product documentation.
- The *Support Resources* section of the Micro Focus Customer Care Web site, that includes troubleshooting guides and information about how to raise an incident.

To connect, enter <https://www.microfocus.com/en-us/support> in your browser.



Note: Some information may be available only to customers who have maintenance agreements.

If you obtained this product directly from Micro Focus, contact us as described on the Micro Focus Web site, www.microfocus.com. If you obtained the product from another source, such as an authorized distributor, contact them for help first. If they are unable to help, contact us.

Also, visit:

- The Micro Focus Community Web site, where you can browse the Knowledge Base, read articles and blogs, find demonstration programs and examples, and discuss this product with other users and Micro Focus specialists.
- The Micro Focus YouTube channel for videos related to your product. .

Information we need

However you contact us, please try to include the information below, if you have it. The more information you can give, the better Micro Focus Customer Care can help you. But if you don't know all the answers, or you think some are irrelevant to your problem, please give whatever information you have.

- The name and version number of all products that you think might be causing a problem.
- Your computer make and model.
- Your operating system version number and details of any networking software you are using.
- The amount of memory in your computer.
- The relevant page reference or section in the documentation.
- Your serial number. To find out this number, look in the subject line and body of your Electronic Product Delivery Notice email that you received from Micro Focus.

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To connect, enter <https://www.microfocus.com/en-us/home/> in your browser to go to the Micro Focus home page, then click **Support & Services > Support**. Type or select the product you require from the product selection dropdown, and then click **Support Login**.

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- 11. NOTICE TO U.S. GOVERNMENT END USERS.** The Licensed Products are deemed to be "Commercial Items," as defined at 48 C.F.R. §2.101, consisting of "Commercial Computer Software" and "Commercial Computer Software Documentation," as such terms are used in 48 C.F.R. §12.212 or 48 C.F.R. §227.7202, as applicable. Consistent with such sections, the Licensed Products are licensed to U.S. Government end users (i) only as Commercial Items, and (ii) with only those rights as are granted pursuant to this Agreement.
- 12. LICENSE FEES AND PAYMENT TERMS.** Licensee agrees to pay the applicable license fees for the Licensed Products within thirty (30) days of the date of invoice or such other date as agreed in writing by the parties. Software license fees are non-refundable, except as provided in Section 5 above, and shall be paid without any deduction or tax withholding. Software License fees are exclusive of any applicable transportation charges, sales, use, value added tax, and other applicable taxes and duties, and all such amounts shall be paid or reimbursed by Licensee. Licensee shall be liable for all outstanding past due amounts, which shall accrue interest at the rate of 1.5% per month compounded or, if lower, the maximum rate allowed by applicable law, and any collection costs associated with the collection of any past due amounts.
- 13. AUDITS.** Licensor or an Auditor (as defined below) has the right to verify Licensee's compliance with the licenses issued under Product Orders, the applicable ALAs and this Agreement (please see Micro Focus License Compliance Charter at <http://supportline.microfocus.com/licensing/licVerification.aspx>, which can also be provided by Licensor at Licensee's request). Licensee agrees to:
- A. **Recordkeeping.** Keep, and upon Licensor's request, provide records, sufficient to certify Licensee's compliance with this Agreement based on the applicable License Option(s) (including applicable license metric and other terms and conditions) for the Licensed Software, which may include but are not limited to, serial numbers, license keys, logs, the location, model (including quantity and type of processor) and serial number of all machines on which the Licensed Software is installed or accessed or from which

the Licensed Software can be accessed, the names (including corporate entity) and number of users accessing or otherwise able to access the Licensed Software, metrics, reports, copies of the Licensed Software (by product and version), and network architecture diagrams as they may relate to Licensee's licensing and deployment of the Licensed Products and associated support and maintenance;

B. Questionnaire. Within seven (7) days of Licensor's request, Licensee shall furnish to Licensor or its designated independent auditor ("Auditor") a completed questionnaire provided by Licensor or Auditor, accompanied with a written statement signed by a director of Licensee certifying the accuracy of the information provided; and

C. Access. Provide representatives of Licensor or Auditor any necessary assistance and access to records and computers to allow an inspection and audit of Licensee's computers and records, during Licensee's normal business hours, for compliance with licenses, the applicable ALAs, and this Agreement, and fully cooperate with such audit.

D. Non-Compliance. In the event that Licensee has, or at any time has had, unlicensed installation, use of, or access to the Licensed Software or has otherwise breached this Agreement or an ALA (a "Non-Compliance"), without prejudice to any other rights or remedies Licensor may have, including, without limitation, injunctive relief, Licensee shall, within thirty (30) days' notice of such Non-Compliance to Licensee, purchase sufficient licenses and/or subscriptions and associated support and maintenance to cure the Non-Compliance, by paying Licensor's current (as of the date of such additional purchase) list license fees and 12-month support and maintenance fees to Licensor for such additional licenses, plus Licensor's current (as of the date of such additional purchase) list term license and support and maintenance fees and interest (compounded at 1.5% monthly or the maximum rate permitted by applicable law if lower) for such additional licenses for the time period from the commencement of the Non-Compliance until payment of the aforementioned fees, with interest payable even if an invoice was not issued at the time the Non-Compliance occurred. For purposes of the foregoing, "list" shall mean Licensor's full list price as set forth in Licensor's standard price list that is current as of the commencement of the audit without any volume or other discount. If Licensee's Non-Compliance results in an underpayment of license fees of 5% or greater, Licensee shall also reimburse Licensor for the reasonable cost of such audit in addition to other amounts due. In the event of a dispute related to a Non-Compliance, Licensor shall have the right to collect from Licensee its reasonable costs and attorneys' fees incurred in enforcing this Agreement.

14. RELATED SERVICES. Licensee shall be responsible for obtaining and installing all proper hardware and other third party support software (including operating systems) for the proper installation and implementation of the Licensed Software. In the event that Licensee retains Licensor to perform any services with respect to the Licensed Software (for example: installation, implementation, maintenance, consulting, or training services), Licensee and Licensor agree that such services shall be provided at Licensor's then- current standard terms, conditions, and rates for such services unless otherwise agreed in writing by Licensor.

15. PRIVACY AND USE OF LICENSEE INFORMATION.

A. Responsibility and Compliance with Laws. Licensee is solely responsible for and assumes all liability with respect to its own collection, processing, storage, and transfer of any user data, including, but not limited to, personally identifiable information and personal health and financial information (collectively, "Personal Information"). Licensee shall be solely responsible for notifying its users of proper use of such data. Each party is responsible for complying with its respective obligations under all applicable laws, regulations, and industry standards regarding data collection and data privacy applicable for the use of the Licensed Software by the relevant party. Licensee shall not provide any Personal Information to Licensor for processing by Licensor on behalf of Licensee, unless otherwise agreed by the parties in writing in an applicable transaction document with applicable privacy terms. If the parties agree that processing Personal Information is necessary for the performance of this specific transaction, and when such Personal Information processing falls within the scope of the General Data Protection Regulation (EU) 2016/679 ("GDPR"), before any Personal Information is made available to Licensor, the parties agree that Licensee will be the data controller and Licensor will be the data processor, and when Licensor is processing Personal Information on behalf of Licensee, such processing shall be governed by terms that comply with Article 28 of the GDPR including standard contractual clauses to be included in such transaction document. Licensor will not have access to protected health information unless the

parties have an executed business associate agreement in place for this transaction. Licensee is solely responsible for assessing the Licensed Product or any related product or service for compliance with any industry requirements applicable to Licensee.

B. Consent to Use of Licensee Information. To the extent required or permitted by law, Licensee hereby expressly consents to (i) receiving information from Licensor from time to time advertising Licensor's products; (ii) the use of Licensee's name in Licensor customer lists, promotional materials, and press releases; and (iii) the collection and use of information about the computer system on which the Licensed Software is installed (e.g. product version, serial number) for internal security and licensing purposes. Further information about Licensor's processing of personally identifiable data is available at <https://www.microfocus.com/about/legal/#privacy> (click "Privacy Notice" tab) or can be provided by Licensor at Licensee's request.

C. Other Use of Licensee Information. To the extent required or permitted by law, and notwithstanding the terms in Section 15.A, Licensor may also process personally identifiable information of Licensee and Licensee's users (i) in order to comply with a legal obligation to which Licensor is subject; (ii) as is necessary for the performance of this Agreement; and (iii) where necessary for the purposes of Licensor's legitimate interests, except where such interests are overridden by the interests or fundamental rights and freedoms of the Licensee or Licensee's users which require protection of personally identifiable information.

16. LICENSEE TRADEMARK AND FEEDBACK. Licensor may use Licensee's name and logo for business development and marketing purposes, including, but not limited to, online and printed sales and marketing materials. Any other use of Licensee's name or logo, or a description of Licensee's use of the Licensed Software, shall be subject to Licensee's prior consent. Any suggestions, ideas for modifications, enhancements, and other feedback from Licensee regarding the Licensed Software provided at any time (collectively, the "Feedback"), including (but not limited to) all intellectual property rights in and to such Feedback, shall be owned exclusively by Licensor. Licensee hereby assigns all right, title and interest in and to such Feedback and all the intellectual property rights therein to Licensor, without the necessity of any further consideration. To the extent any Feedback cannot be assigned to Licensor, Licensee hereby grants to Licensor a perpetual, irrevocable, exclusive, worldwide, royalty-free, fully paid up license, with the right to sublicense through multiple tiers to use, make, sell, distribute, execute, adapt, translate, reproduce, display, perform, modify, create derivative works of and otherwise exploit the Feedback in any manner.

17. MISCELLANEOUS.

A. Assignment. Licensor may assign this Agreement, including any rights or obligations under the Agreement (in whole or in part) to a parent or an affiliate. Licensee may not assign or transfer this Agreement or any of its rights or duties hereunder, including (but not limited to) by merger, acquisition by any entity of all or substantially all of Licensee's stock or assets, change of control, operation of law, or otherwise, without the prior written consent of Licensor and payment by Licensee of the applicable assignment fee. Any attempted assignment not in accordance with this Section shall be null and void.

B. Governing Law. If Licensee is located in North America, the laws of the State of California govern this Agreement and the licenses granted hereunder, and the parties hereto consent to the exclusive jurisdiction of the State and Federal courts of the State of California in any action based on this Agreement or the Licensed Software hereunder or any License Option under an ALA. Each party waives any right it may have to object to such venue, including objections based on personal jurisdiction or forum non conveniens (inconvenient forum). The parties agree that the Uniform Computer Information Transaction Act or any version thereof, adopted by any state, in any form ("UCITA"), shall not apply to this Agreement. To the extent that UCITA is applicable, the parties hereby opt out of the applicability of UCITA pursuant to the opt-out provision(s) contained therein. If Licensee is located in France, Germany or Japan, this Agreement is governed by the laws of the country in which Licensee is located. In the rest of the world the laws of England govern this Agreement. In each case, the applicable law shall apply without regard to conflict of laws provisions thereof, and without regard to the United Nations Convention on the International Sale of Goods. Other than for North American transactions, this Agreement, the licenses granted hereunder, and the parties hereto, shall be subject to the exclusive jurisdiction of the courts of the country determining the applicable law as aforesaid.

C. Export Control. This Agreement may be subject to export control laws, regulations, and other restrictions of the United States (including, but not limited to, the U.S. Export Administration Regulations (the "EAR")), United Kingdom, or the European Union regarding export or re-export of computer software and technology. Licensee agrees to comply with all applicable export control laws, regulations, and restrictions, including the EAR, where applicable.

D. Entire Agreement. The applicable Product Order and this Agreement including the applicable ALA, constitutes the complete and exclusive statement of agreement between the parties relating to the license for the Licensed Products and supersedes all prior proposals, communications, purchase orders, and agreements (including, without limitation, Other Agreements), without need for a mutually executed amendment to any such Other Agreement. Any conflicting terms and conditions shall be resolved according to the following order of precedence: the applicable Product Order, the applicable ALA, and then this Agreement in all other respects.

E. Amendment. No representation, supplement, modification, or amendment of this Agreement will be binding on either party unless executed in writing by duly authorized representatives of both parties (excluding any distributor or reseller of Micro Focus) to this Agreement.

F. Waiver. No waiver of any right under this Agreement will be effective unless in writing and signed by authorized representatives of both parties (excluding any distributor or reseller of Licensor). No waiver of any past or present right arising from any breach or failure to perform will be deemed to be a waiver of any future right arising under this Agreement.

G. Severability. If any provision in this Agreement is invalid or unenforceable, that provision will be construed, limited, modified or, if necessary, severed, to the extent necessary, to eliminate its invalidity or unenforceability, and the other provisions of this Agreement will remain unaffected.

H. No Reliance. Each party acknowledges that in entering into this Agreement it has not relied on any representations, agreements, warranties or other assurances (other than those repeated in this Agreement) and waives all rights and remedies which but for this Section 17 would be available to it.

Micro Focus EULA (1 November 2019)